



**ASSOCIATION OF REALTORS**<sup>®</sup>

NEW MEMBER ORIENTATION

# WELCOME!



## SAMANTHA TOV

## 2024 SAR PRESIDENT'S MESSAGE



**ASSOCIATION OF REALTORS®** 



## JESSICA COATES

## CHIEF EXECUTIVE OFFICER



**ASSOCIATION OF REALTORS**<sup>®</sup>

SAR hired Jessica Coates, who began as our new CEO on August 1, 2022. Jessica Coates has been the chief executive officer of the Howard County Association of REALTORS® (HCAR - in the Columbia, Maryland metro area) since 2018, and has been responsible for the strategic direction, vision, growth and performance of the HCAR brand. At HCAR, she has worked directly with the board of directors and oversees all facets of the association. With over 15 years' experience in Association Management and Government Relations.

Before being named HCAR's CEO in 2018, Jessica was the first woman to have served as the vice president of government and community affairs for the Birmingham Association of REALTORS<sup>®</sup>, where she served as its principal liaison to elected officials at all levels. We here at SAR are so lucky to have Jessica as our new CEO. Don't hesitate to Say Hello if you see her around!



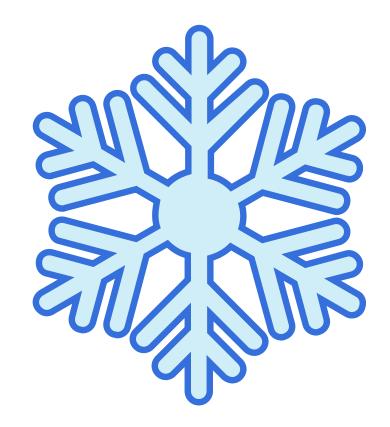
# ANTI-TRUST POLICIES

- Commissions are always negotiable and are set by and are only the business of each individual broker
- Respect all legal and ethical business practices
- Penalties for violation can run in the millions of dollars



# ICEBREAKER

- Please stand
- Please introduce yourself by name and brokerage office
- Please share the number of years, months & days you've been in business.



## FAIR HOUSING



CLICK TO PLAY





### **Alexia Smokler**

### **Director, Fair Housing Policy & Programs**



Alexia Smokler represents NAR's positions on fair housing to Congress and federal agencies and leads NAR's ACT! initiative, which emphasizes Accountability, Culture Change, and Training to advance fair housing in the industry. She led the development of Fairhaven: A Fair Housing Simulation, and Bias Override: Overcoming Barriers to Fair Housing. Alexia also oversees NAR's discrimination self-testing program for real estate brokerages, NAR's fair housing real estate licensure reform efforts, and other projects aimed at closing racial and ethnic homeownership gaps. Alexia serves as staff executive to NAR's Fair Housing Policy Committee and writes and speaks regularly on fair housing issues to audiences around the country. Her 2021 cover story for REALTOR® Magazine, Repairers of the Breach 🖾, won several awards for excellence in business-to-business journalism.

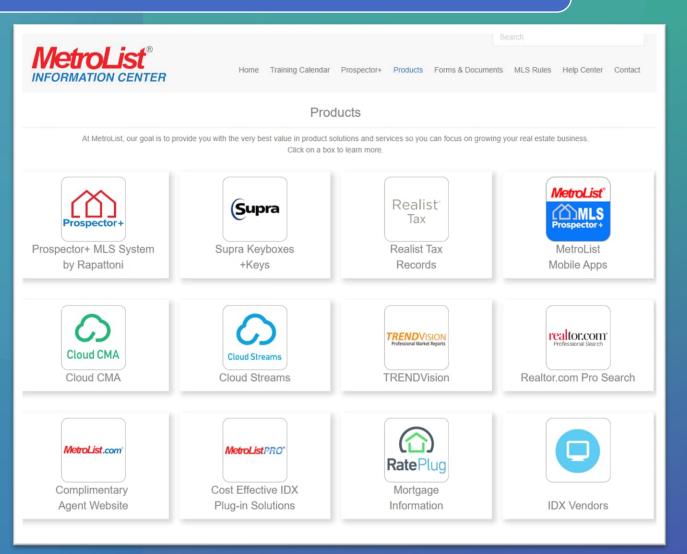


## **MEMBERSHIP**

NEARBY MULTIPLE LISTING SERVICES



# PRODUCTS



# FORMS AND DOCUMENTS



Home Training Calendar Prospector+ Products Forms & Documents MLS Rules Help Center Contact

Forms & Documents



Listing Profile Sheets & Change Forms

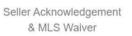


MetroList Applications



Agent & Office Forms





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Supra Forms



1004 MC 4c

## AGENT & OFFICE FORMS

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Agent & Office Forms

#### Subscriber

Agent Change
Online+DocuSign Printable
Clerical Change
Online+DocuSign Printable
Keybox Transfer
Online+DocuSign Printable
Automatic Credit Card Billing

Printable

Participant

Authorized Signer
Online+DocuSign
Printable
Printable
Office Change
Online+DocuSign
Printable
Certification of Non-Use
Online+DocuSign
Printable

Back to Top

# FORMS AND DOCUMENTS



Home Training Calendar Prospector+ Products Forms & Documents MLS Rules Help Center Contact

Forms & Documents



Listing Profile Sheets & Change Forms

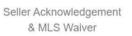


MetroList Applications



Agent & Office Forms





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Supra Forms



1004 MC 4c

### MetroList®

Home Training Calendar Prospector+ Products Forms & Documents MLS Rules Help Center Contact

Applications submitted **before** 2:00 pm will be reviewed and sent for DocuSign Signatures by end of business day. Applications submitted **after** 2:00pm will be reviewed and sent for DocuSign Signatures within one business day.

Try our paperless Online Application process. It's fast and easy to obtain the signatures you need!

**Click which applies** 

I am applying as a ...

SUBSCRIBER	PARTICIPANT	CLERICAL USER	RECIPROCAL KEY SUBSCRIBER		
Agent, Broker Associate or Appraiser In-Training working under a Responsible Member.	Broker, Corporate Officer or Appraiser and I am the Responsible Member for the office.	Clerical Staff working under a Broker/Office, Agent or Appraiser.	Already have primary MLS & Key service with a Reciprocal Partner.		
Note: M	DRM	SE LOOKUP			
COMPLETE ONLINE APP	PLICATION 2 CHECK	EMAIL(S) & COMPLETE	ADMIN CENTER WILL REACH OUT		

## METROLIST APPLICATION

## METROLIST APPLICATION

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Supra Forms

Cooperating Key Agreement

Online+DocuSign Printable

eKEY Agreement

Online+DocuSign Printable

KeyBox Transfer \*MetroList Agent to MetroList Agent KeyBox Transfer

Online+DocuSign Printable

Remote KeyBox Transfer

\*Remotely transfer KeyBox from one MLS to another

Online+DocuSign Printable

NATIONAL										
ASSOCIATION OF REALTORS*	Search			Q	RE	ALTOR® Store	Contact	Pay Dues	Sign In	
Real Estate Topics	Membership	<b>Research &amp; Statistics</b>	Advocacy	Educat	tion	News & Eve	ents	About NAR	More	
									Clos	se >
Who We	e Are	Mission, Vision, an	d Diversity & I	nclusion	•	Strategic P	lan			۲
						NAR's operati strategic plan	-	long-term goals	, and DEI	
		Code of Ethics			$\rightarrow$	strategic plan	•			
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	THE REAL PROPERTY OF	Committee & Liais	ons		•	model bylaws	s for state &	k local associatio	ons.	
America's largest trade representing 1.5 million						Awards & C	Grants			•
including NAR's institu	ites, societies, and	History			•		-	d special fundin	g, including	
councils, involved in all residential and comme		Founded as the Nation Exchanges in 1908.	al Association of F	eal Estate		the REALTOR	S® Relief F	oundation.		
industries.						NAR's Con	sumer O	utreach		•
		Affiliated Organiza	tions		•					
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# NAR WEBSITES

# NAR.REALTOR



### Code of Ethics Course for Existing Members (Free)

- Customizable learning
   experience
- No final exam, members must pass module quizzes
- Specialized content for residential, commercial, and appraiser practitioners
- View your options for customizing this course

#### Existing Member Course 🖪

Existing Member Course 🖪

oppraiser practitioners. View your options for customizing this course



### C2EX Endorsement for Existing Members (Free\*)

- NAR's Commitment to Excellence (C2EX) program fulfills the Code of Ethics Training Requirement for existing members
- An Endorsement empowering REALTORS® to evaluate, enhance and showcase their highest levels of professionalism

**C2EX Endorsement** 



### Code of Ethics Course for New Members (Free)

- New members and individuals with a break in membership over one year are required to take this training.
- A new, updated version of the course is now available!

New Member Course 🖪

# NAR WEBSITES

# NAR.REALTOR



# NAR WEBSITES

# **REALTOR.COM**

New Listings in Brisbane, CA View All 1 New Listings

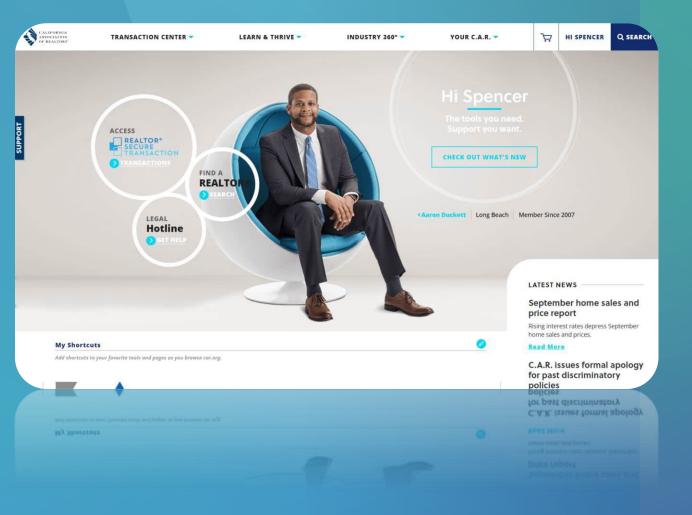


Townhome \$1,585,000

\$1,585,00

INFORMATION CENTRAL 1-800-874-6500

# California Association of REALTORS®



# C.A.R. WEBSITES

# CAR.ORG

# California Association of REALTORS®

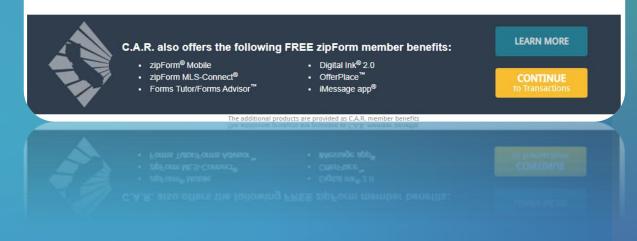
CALIFORNIA ASSOCIATION OF REALTORS" brought to you by CALIFORNIA ASSOCIATION OF REALTORS®

### WELCOME TO LONE WOLF TRANSACTIONS ZIPFORM EDITION

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C.A.R. keeps REALTORS® at the center of the transaction today and in the future. Your membership provides you with access to Lone Wolf Transactions (zipForm Edition), zipVault® document storage, the C.A.R. Standard Forms Library and numerous other transactional products. With this comprehensive transaction platform, C.A.R. is committed to making sure you have the tools you need to succeed in today's dynamic real estate environment and remain at the center of the real estate transaction.

Trouble accessing zipForm®?



# C.A.R. WEBSITES

# ZIPFORM®

Sacramento Association of REALTORS®

HOURS MONDAY-FRIDAY 8:30 AM - 5:30 PM

> CLOSED SATURDAYS & SUNDAYS

# Sacramento Association of REALTORS®

# **CONTACT ERIN**

ERIN SMITH (916) 437-1217



# DEALS & DISCOUNTS



We offer members various incentives and partnerships with local businesses to provide exclusive deals, member-only pricing and connections to local services that can assist with any needs your listings may have, or even your own home. Visit the association website for more details.



### SAR AFFINITY PROGRAMS



Connecting Members and Local Businesses to Support Our Community

#### A few of our Affinity Program Partners









#### Support the SAR Scholarship Foundation

A portion of proceeds are donated to the SAR Scholarhip Foundation. Your partnership helps fund our future leaders.

Reach out to the Membership Department or Retail Center to inquire about becoming a affinity program partner.

SacRealtor.org/Affinity-Programs



# **DEALS** & DISCOUNTS



Can't make it in to visit the store? No problem! Shop online and get first-time shopper discounts on your cart and shipping. We can't ship to P.O. Boxes but we offer in-store pickup for your convenience.



**SAR ONLINE STORE COUPONS** Shop from anywhere or visit us in the store, we love to see our members.

## **24FIFTEEN**

Use this code\* to receive 15% off your online purchase at RealtySupplyCenter.com

## **24FREE**

Use this code\* to receive up to \$30 in Free Shipping on your online order at RealtySupplyCenter.com

### **Store Hours**

Monday - Friday: 8:30 AM - 5:30 PM Online: 24 Hours!

RealtySupplyCenter.com

\*Limit 1 use per calendar year

### 916.437.1222





# **REALTOR®** SAFETY VIDEO



### CLICK TO PLAY







**Chrystal Prowse** Web Developer and Designer Mason Chapple Marketing Manager

**Jonathan Lass** Director of Marketing / Comms

# MARKETING & COMMUNICATIONS



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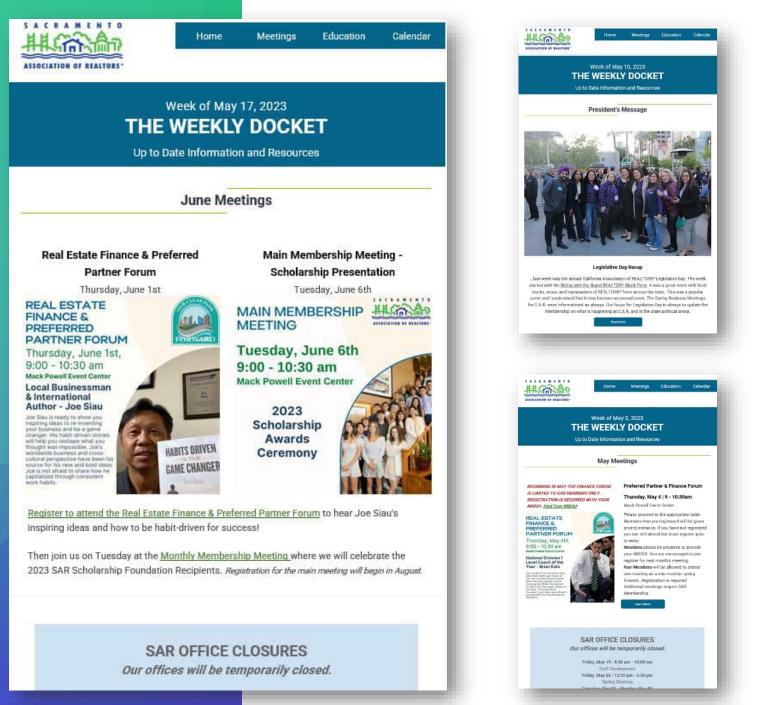
About v Members v Consumers v Calendar Connect v





## SACREALTOR.ORG



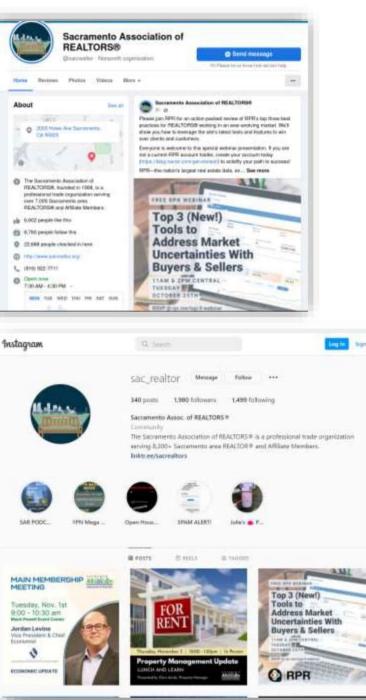


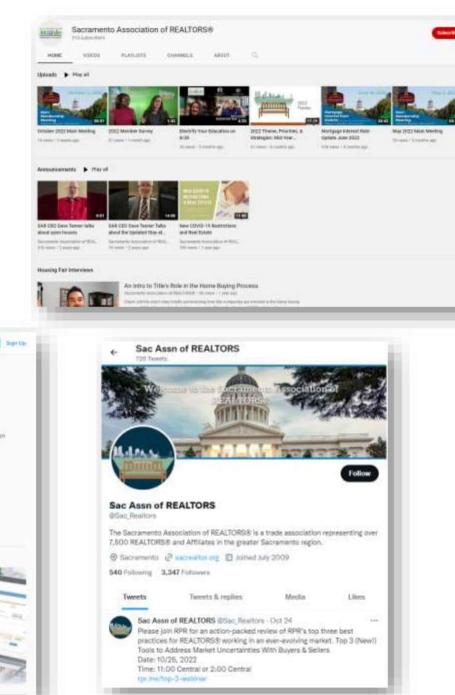
### **FACEBOOK** @ SACREALTOR

## INSTAGRAM @SAC\_REALTOR

### TWITTER @SAC\_REALTORS

### YOUTUBE @ SACRAMENTOAOR







### SARTEXT ALERTS

- Text saralerts to (844) 673-7480 or scan the code and press send
- Text are limited to 3 to 4 times a month

# STAY CONNECTED!

 The linktr.ee has all of SAR's social media accounts and quick access to upcoming events.



# WHO HERE LIKES DATA?

SAR publishes detailed monthly statistics reports that give an in-depth look at the Sacramento County Housing Market.

- Market Overview (Single Family & Condo)
- County-wide Zip Code Report
- Official SAR Press Release



#### FOR IMMEDIATE RELEASE

February 2023 Statistics - Sacramento Housing Market - Single Family Homes

#### Market picks up in February: sales climb, price steady

February closed with 699 sales, a 22.2% increase from January (572). Compared to one year ago (1,082), the current figure is still down 35.4%. Of the 699 sales this month, 105 (15%) used cash financing, 432 (61.8%) used conventional, 98 (14%) used FHA, 49 (7%) used VA and 15 (2.1%) used Other† types of financing. The chart below shows percentage of sales by types of financing since September 2011.



The median sales price remained unchanged at \$499,000. This figure is a 7.6% decrease from February 2022 (\$540,000). The median sales price shows that exactly half of the monthly sales are above this price and exactly half of the sales are below this price.

The Active Listing Inventory decreased 14.5% from January to February, from 1,300 units to 1,111 units. Compared with February 2022 (890), inventory is up 24.8%. The Months of Inventory

decreased from 2.3 Months to 1.6 Months. This figure represents the amount of time (in months) it would take for the current rate of sales to deplete the total active listing inventory.

The Median DOM (days on market) decreased from 29 to 22 and the Average DOM increased from 44 to 45. "Days on market" represents the days between the initial listing of the home as "active" and the day it goes "pending." Of the 699 sales this month, 54.6% (382) were on the market for 30 days or less and 71.3% (499) were on the market for 60 days or less.

Market Snapshot - February 2023					
	Feb-23	Jan-23	Change	Feb-22	Change (from '22)
Sales	699	572	22.2%	1,082	-35.4%
Median Sales Price	\$499,000	\$499,000	0.0%	\$540,000	-7.6%
Active Inventory	1,111	1,300	-14.5%	890	24.8%
Median DOM	26	29	-10.3%	7	271.4%
Avg. Price/SqFt	\$323	\$317	1.9%	\$355	-9.0%

The Average Price/SqFt of all homes sold increased from \$317 to \$323. Compared to one year ago (\$355), this is a 9% decrease. See all statistical reports compiled by the <u>Sacramento</u> <u>Association of REALTORS</u><sup>®</sup>.

Tony Vicari, Director of Communications tvicari@sacrealtor.org 916-437-1205

# TAKE ME TO YOUR DATA

- Scan to go directly to SAR's statistics webpage
- Stats reports are published around the 10<sup>th</sup> of each month



https://sacrealtor.org/housing-statistics/



## CONTACT YOUR COMMUNICATIONS DEPARTMENT

### **Chrystal Prowse**

cprowse@sacrealtor.org 916-437-1229

## Mason Chapple

mchapple@sacrealtor.org 916-437-1213

### **Jonathan Lass**

jlass@sacrealtor.org 916-437-1205

# GOVERNMENT / AFFAIRS

# SAR GOVERNMENT AFFAIRS MISSION

Protect Your Business Interest

Protect Your Client

- Private Property Rights
- Private Property Values

Fight to keep your business interests heard

Ensuring free enterprise and a responsible government

# **REALTOR ACTION FUND**









Supported by mandatory and voluntary investments, not dues Supports candidates & issues friendly to you *and* your business You may contribute any amount, any time during the year Strongly urge that every new Member contribute at least \$148 their first year

# REALTOR ACTION FUND VIDEO

# REALTOR ACTION FUND VIDEO



## CLICK TO PLAY

# **REALTOR®** SAFETY VIDEO



## CLICK TO PLAY



## CONTACT YOUR GOVERNMENT AFFAIRS DEPARTMENT

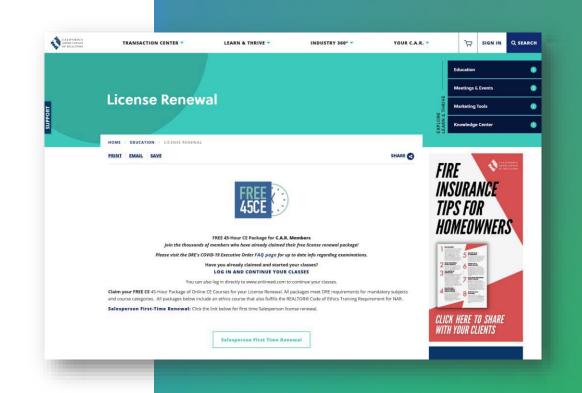
#### **Derek Catron**

dcatron@sacrealtor.org 916-437-1208

# PROFESSIONAL DEVELOPMENT

# LICENSE RENEWAL

As a member of the California Association of REALTORS®, you may renew your license with the **free** 45-hour license renewal package at www.car.org.



# THE CE SHOP

For a limited time only - 40% discount for new SAR Members for license renewal, continuing education, and other professional development classes! Code SACAR40 or scan







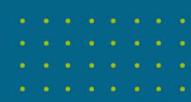




Thursday, May 9th 10:00 am - 11:00 pm Instructed by Natalie Dudding

Free







# Mastering Home Sales: HAVE FUN WHILE LEARNING THE PURCHASE AGREEMENT (RPA)



**ASSOCIATION OF REALTORS** 



FREE REGISTER NOW With Jim Pojda Certified C.A.R. Forms Trainer



FRIDAY, MAY 17TH 9:30 AM - 12:30 PM





# JULY 22-26, 2024

Instructed by Fanny Chu In-Person: \$699 for 5-day series

Virtual: \$529 for 5-day series

## Single day: \$159 in-person or \$129 virtual





ASSOCIATION OF REALTORS



#### **UNLOCK GLOBAL REAL ESTATE OPPORTUNITIES!**

A Certified International Property Specialist (CIPS) Designation caters to diverse audiences such as international investors, U.S. residents exploring new markets, and local clients eyeing overseas property investments.  Fairhaven is an online, immersive simulation that uses the power of storytelling that lets learners confront housing discrimination in scenarios that feel real.
 Learners in the fictional town of Fairhaven take the role of an agent, working against the clock to close deals. As learners interact with clients and colleagues, they confront different forms of discrimination and must decide how to react. The scenarios in Fairhaven are inspired by real fair housing cases, and by conversations held with NAR members.



# PROFESSIONAL STANDARDS

What We Do:

- NAR Code of Ethics violations (Ethics Complaints)
- Mediation Services (Client or Member)
- Money Disputes between REALTORS from different brokerages (Arbitration Complaints)

What We Cannot Do:

- Counsel or Advice (Ethics Infoline or Legal Hotline)
- MLS Rule Violations (MetroList Compliance)
- Real Estate Law or Business Practices (Department of Real Estate DRE)

# WHAT DOES SAR PROFESSIONAL STANDARDS DO?

# COMPLAINT PROCESS-ETHICS

Complaint filed, forwarded to Grievance Committee for review. May dismiss or forward to hearing.

Hearing conducted by Panel of Professional Standards Committee Members.

## Authorized Discipline

- Letter of Warning or Reprimand
- Education Courses
- Fine (not to exceed \$15,000)
- Cease & Refrain for time period not to exceed 3 years
- Suspension for up to 1 year
- Expulsion from membership up to 3 years
- C.A.R. Publication for 3 years (excludes sanctions of warning and/or education)

## **COMPLAINT PROCESS- ARBITRATION**

Complaint filed, forwarded for mediation. If mediation is unsuccessful, goes to a hearing.

Hearing conducted by Panel of Professional Standards Committee Members.

Panel decides if money is awarded

## **Peer to Peer Ethics**

## Infoline: (213) 739-9160

# C.A.R. Legal Hotline

Agent: (213) 739-8282 Broker: (213) 739-8350

# IMPORTANT PHONE NUMBERS





CONTACT YOUR PROFESSIONAL DEVELOPMENT & STANDARDS DEPARTMENT

#### Lyndsey Harank

LHarank@sacrealtor.org 916-437-1226

#### **Danielle Rodriguez**

DRodriguez@sacrealtor.org 916-437-1210

# IN CLOSING



# REAL ESTATE FINANCE & PREFERRED PARTNER

View Calendar

SacRealtor.org

2024 Dates Mar. 7th | Jun. 6th | Sept. 5th | Dec. 5th

NEW

QUARTERL MEETING

DATES!

# THANKS FOR COMING!